



UDARABALI
YOGA DETOX SPA



We are pleased to share the outlined Terms & Conditions for Udara Retreat and Energy Upgrade Programs. We kindly request that you review these policies thoroughly before proceeding with your program booking at Udara. Your understanding and agreement to these terms and disclaimers are essential for a smooth and enjoyable experience.

Regular Package Rate:

- A non-refundable deposit equivalent to two nights will be charged at the time of booking to secure your reservation.
- The remaining balance for your stay will be charged on the day of your arrival.
- If you cancel your booking up to 3 days before your arrival date, a charge for two nights will apply.
- For last-minute cancellations or no-shows, the full amount of your program will be charged.

Early Bird Package Rate:

- A non-refundable deposit for two nights will be charged upon booking.
- The remaining balance for your program will be charged 30 days prior to your arrival date.
- If you cancel your booking more than 14 days before your arrival, a charge for two nights will be incurred.
- For last-minute cancellations or no-shows, the full program amount will be charged.

In the event of a refund, please be aware that any applicable transaction fees will be at the customer's expense. Additionally, an administration fee of US\$50 will be deducted from the remaining balance. We are unable to offer any discounts or partial refunds for guests who arrive later than their scheduled start date or depart before the conclusion of their program.

We truly hope you are ready to join us on a transformational journey towards health, balance, and well-being. We look forward to welcoming you to Udara.

July 1, 2025